

TOTAL EMAIL MANAGEMENT SUITE, POWERED BY MIMECAST®

Removing the Risks and Complexities of Business Email Management

Iron Mountain Total Email Management Suite gives cost-effective, end-to-end control of email, hosted in secure data centers – all supported by our records and data management consulting expertise.

IT departments are generally required to deliver more for less by balancing the complexity, cost, and compliance of information management – while simultaneously meeting business objectives and supporting growth. To achieve this, IT leaders need efficient ways to manage business-critical functions in order to free up resources that they can reinvest in more strategic initiatives.

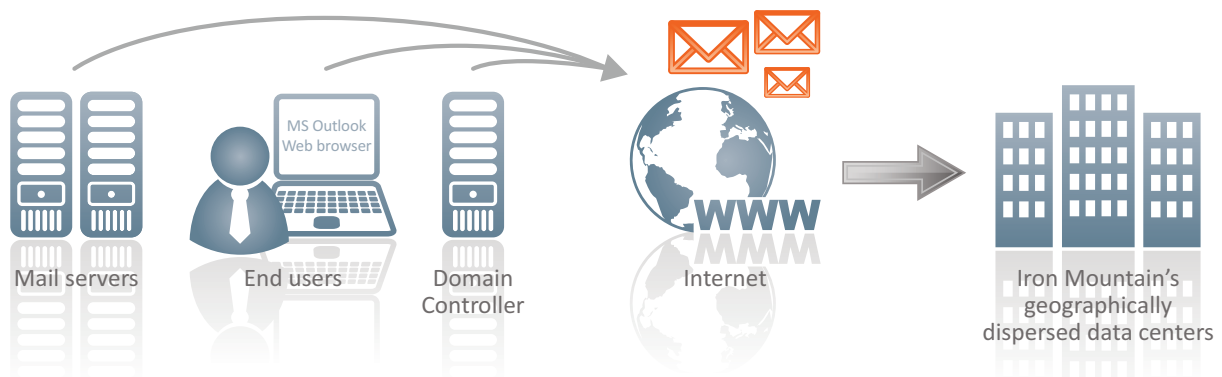
Email is central to all enterprises and has become the most essential business application of all. Therefore, the ability to continuously protect, store, manage, and archive large volumes of email is now a key business issue.

MANAGING A COMPLEX EMAIL ENVIRONMENT: THE USUAL WAY

Many enterprises have implemented Microsoft® Exchange and other collaboration tools for business-critical messaging. However, over time, new threats and data governance issues have emerged, requiring new functionalities for the original messaging platform. The entire email infrastructure is becoming too costly to manage and upgrade, even for the most well-equipped IT departments.

To solve these problems, enforce a consistent email policy, and reduce risk, IT departments often supplement their email servers with multiple point products. Separate products are stitched together to provide archiving, continuity, encryption, threat detection, and other vital services.

The result is a fragmented, complex, and expensive email environment that fills up server rooms with a sprawling infrastructure. All of these point solutions must be configured to continue operating in the event that a business disaster occurs – ensuring that the enterprise isn't exposed to additional risk while in its most vulnerable state.



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TOTAL EMAIL MANAGEMENT SUITE

As part of Iron Mountain's portfolio of information management services, the Total Email Management Suite provides everything an enterprise needs for email in a ready-to-use online service. This solution removes the growing risks and complexities of email management with a single platform, and, better yet, costs a fraction of alternative multiple point products.

Connecting a corporate email server to Iron Mountain's Total Email Management Suite delivers critical software services, as well as the physical network, computing, and storage infrastructure needed to deliver cost-effective email management. Iron Mountain allows an organization's IT team to shift its focus from the unproductive management of individual technical components to the wider business needs of the organization:

- Enforcing corporate email policy
- Archiving to achieve compliance
- Preventing the loss of sensitive data
- Eliminating spam and quarantine management
- Eliminating downtime
- Facilitating rapid search and eDiscovery

This complete solution frees IT to shift its focus to the wider business needs of the enterprise.

BENEFITS AT A GLANCE

- **Ease of use.** This 100 percent unified solution provides a single browser-based administration console, enabling IT to easily control all email management requirements.
- **No email downtime.** Experience "always on" email, with 100 percent uptime during outages, delivered directly through Microsoft® Outlook®, Web, or mobile devices.
- **Cost savings.** Achieve typical savings of 60 percent or more over alternative approaches to email management.
- **Rapid deployment.** The solution can be provisioned and deployed within two weeks.
- **Speed and scalability.** A unique storage grid technology offers a high-performance service for long-term storage, search, compliance, and information management.
- **Compliant storage.** Deliver an audit trail of communications to comply with industry standards.
- **Lower risk.** Gain advanced techniques for providing a robust and intelligent email security solution.

- **Enhanced control.** A multi-tenant platform provides real-time policy management and instant configurability of all email support services, including forensic track and trace.

KEY FEATURES

DATA RETENTION AND eDISCOVERY

- Dynamic Data Protection ensures that normal system operations continue unaffected. All authorized access events and policy changes are logged in a comprehensive audit trail.
- Parallel search returns complex queries in sub-second time.
- Single searchable view across an enterprise's entire global email data set.
- Folder-based replication allows the classification of content-based documents by folder, with specific user accessibility and retention periods.
- eDiscovery case management efficiently coordinates the workflow of litigation holds, exports, and purges.

BUSINESS CONTINUITY

- Emergency email facilities are instantly available during the failure of a customer's local email infrastructure.
- Automatically recovers messages that may have been deleted or accidentally lost.
- Email Management Services for Microsoft Outlook seamlessly delivers messages to users' inboxes during outages.

ADVANCED EMAIL SECURITY

- Advanced reputation-based tests determine known-good and known-bad senders, achieving a high level of accuracy.
- A Data Leak Prevention (DLP) system allows administrators to set policies to detect key confidential or restricted information within emails and attachments.
- Users proactively manage their own lists of senders to ensure optimal performance.

VISIBILITY AND REPORTING

- Access extensive reports of email volumes, including number of messages sent and received, top senders, and data volumes.
- Gain all the diagnostic tools an administrator would expect from a locally deployed gateway, including delivery queues and connection reports.

All of these features are delivered through an advanced storage grid system that includes policy-based retention of emails in a secure message warehouse.



ABOUT IRON MOUNTAIN. Iron Mountain Incorporated (NYSE: IRM) provides information management services that help organizations lower the costs, risks and inefficiencies of managing their physical and digital data. Founded in 1951, Iron Mountain manages billions of information assets, including backup and archival data, electronic records, document imaging, business records, secure shredding, and more, for organizations around the world. Visit the company Web site at www.ironmountain.ca for more information.